

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

**Patent Application**

**Inventor:** Wendy S. Cook  
Gregory A. Denton

**Case:** 660001-477-Mosaix 1

**Serial No.:** 09/235,065

**Group Art Unit:**

**Filed:** January 21, 1999

**Examiner:**

**Title:** Call Center Telephone and Data Flow Connection System

**ASSISTANT COMMISSIONER FOR PATENTS**  
**WASHINGTON, D.C. 20231**

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Please recognize Patrick T. King (Reg. No. 28231) of the Law Offices of Patrick T. King, 3361 Aptos Rancho Road, Aptos, CA 95003, as an Associate Attorney in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

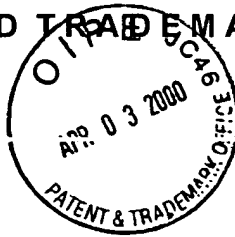
Telephone calls should be made to said Associate Attorney by dialing 831-685-6100.

All written communications, however, are to be addressed to Docket Administrator (Room 3C-512), Lucent Technologies Inc., 600 Mountain Avenue, P.O. Box 636, Murray Hill, New Jersey 07974-0636.

Respectfully,

By George C. Rondeau, Jr.  
George C. Rondeau, Jr.  
Reg. No. 28,893

Date: 3/15/00



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Please recognize each of the following attorneys of Lucent Technologies, Inc., 600 Mountain Avenue, Murray Hill, NJ 07974-0636, as an Associate Attorney in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

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